

Create!fax®

Automated Document Fax Delivery for Create!form Environments

Create!fax is an advanced server-based document faxing module for your Create!form® output environment. Create!fax allows your Create!form output to be instantly re-routed for automated fax delivery via today's leading enterprise fax servers. Using this system, you can automatically fax invoices, statements and other documents using the standard output from any application. The Create!fax solution can be used immediately, without changing your application.

Create!fax savings are substantial. Mail room costs are quickly reduced and significant labor savings result from bypassing traditional "snail mail" inefficiencies. No more time wasted standing in queue for the fax machine, no more clearing paper jams – all your manual processes are instantly converted into a fast, automated, back-office operation. Once configured, Create!fax's automated approach allows you to focus on your business, not your fax machine.

Create!fax Features

- Direct integration with Captaris® RightFax®, Omtool® Genifax® or Equisys® Zetafax® (SMTP options are also available for use with other systems)
- Works with your fax server software for confirmation delivery, notification of failure, remote status inquiry and messaging
- Leverages your existing IT infrastructure
- Fully customizable fax cover sheet
- Fax distribution may be automated using fax address look up from an external database or from within the spool file itself
- Built-in job tracking utilities

How it Works

Once a document is generated from your application output, it's automatically sent to Create!form Director™ where a job ticket is attached to each document identifying the recipient's specific fax information. Based on this job ticket, the Create!form Server automatically merges the document with the corresponding electronic form, generates an efficient PostScript® file and sends it on to your fax management software for transmission.

Note that any application on the host that generates a spool file on an output queue can send a fax without changing the application. For maximum flexibility, documents may be automatically faxed to an address that can be retrieved from an external database (via ODBC), or using fax address information from within the print spool file itself.

Send Options

There are a wide variety of options when sending a fax using an integrated Create!fax and fax server solution. Options include setting priorities for document types or users, delivery at a specified time, fine or normal resolution, with or without a cover page, printed confirmations and more.

"We now manually fax about 150 receivable statements and delinquency notices. Create!fax will help us save time and money by freeing our employees from manually faxing these documents. Additionally, we anticipate that we will be able to run our delinquency notices more often to increase customer response."

Kirk Works
Gallatin Steel
Process Manager

Requirements

Create!fax server hardware

- Windows 2000/2003
- 128 MB RAM
- 540 MB free hard disk space
- Fax server software (see below)
- Fax card (see below)

Fax server compatibility

- RightFax (6.0 or later with PostScript module)
- Omtool Genifax (3.0.1)
- Equisys Zetafax (8.0 or later)
- Any fax server software that supports faxing documents sent via SMTP email attachments (transmitted via Create!email module)

Note: Minimum hardware and fax card requirements for fax server software will vary depending upon manufacturer.

Create!form modules required

- Create!form Server
- Create!form Director



Cover Pages

Create!fax provides complete cover page facilities. Users have the option to customize page layout within Create!form Designer and personalize content using variable data (i.e. contact name, invoice number, etc.). Alternatively, the cover page facilities within the enterprise fax server software may be used directly.

Output Destinations

Create!fax works in conjunction with Create!form's authoring suite to allow personalized output to be automatically distributed via a number of advanced delivery methods. Each destination is modular – simply choose the modules that your organization needs today, and add on as your requirements change. Dynamic Create!form output destinations include:

Transactional Document Destinations

- **Create!print®** - Output has been optimized for use with PostScript® printers, however your Create!print license(s) will allow you to print to any Windows compatible printer.
- **Create!email®** - Emails document output automatically to recipients in real-time as a PDF attachment, embedded PDF hyperlink or email body text.
- **Create!fax®** - Integrates with fax server software to deliver documents to a fax destination, using fax numbers retrieved from the base document or reference to external ODBC database.
- **Create!archive®** - A digital archive of all your final documents, including full indexing, search and retrieval capabilities.
- **Create!archive Web agent** - Web-enable your archived documents for secure, online Web self-service search and retrieval.

Transactional Payment Destinations

- **Create!form ACH** - Provides secure, NACHA-compliant, electronic payment formatting and transmission for business-critical vendor and employee payments.
- **NetTransact® Express** - Allows your trading partners to pay their Create!form invoices online via Electronic Invoice Presentment and Payment (EIPP).
- **CheckDefense™** - Advanced Positive Pay technology protects your MICR check printing environment from check fraud.



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